

E & D GENERAL GUIDELINES				Effective	10/2/2019	Limits			
	Hours of Operation	Days of Operation	E&D Contact Person	Phone Number	Donation Request	** To qualify, individual must be 60 years or older or have a physical or mental disability. Any rides outside these guidelines need Town approval. Radiation/Chemo treatments also need approval. E&D rides are not guaranteed if requested later than 5pm the day before the trip.			
E&D Town									
Trips to non E&D towns are allowed as long as the number of trips each month do not exceed the maximum trips allowed by the E&D town.									
Cathedral Square	5:45 AM-6 PM	Mon Thru Friday	Laura Wilson / Beth Alpert Kristi Lyon	482-7757	\$0.00	A. Used for all Cath. Sq Properties B. 2 Trips per week any purpose Names called in. Other rides need prior approval			
CVAA	5:45 AM-6 PM	Mon thru Fri	Erica Marks	662-5224	\$0.00	Used for group trips to senior meal sites. Names called in the day before ride by mealsite volunteers.			
CVAA (County Wide)	5:45 AM-6 PM	Mon thru Fri	Erica Marks	662-5224	\$2.50	E&D trips specifically NOT supported by another Chittenden County Local Partner(s) Up to 6 round trips per month for Medical Trips OTHER: up to 3 unrestricted round trips per month Hinesburg: No personal trips for ambulatory except on volunteer St. George Residents must travel with volunteer driver. Charlotte Residents East of Route 7 must travel with volunteer driver unless approved by L Murphy for van/sedan under County Wide pool			
Note: as of 7/1/13 Huntington residents served by CVAA County-Wide Note: as of 7/1/18 Hinesburg, Charlotte, and St. George residents served by CVAA County-Wide									
Burlington PRW	5:45 AM-6 PM	Mon Thru Fri	Candiice Holbrook	503-7716	\$2.50	Used for group trips for senior meals scheduled by Senior Center staff Names called in daily.			
Note: As of 7/1/17 Champlain Sr Ctr is now Burlington Parks, Rec, and Waterfront									
City of Winooski	5:45 AM-6 PM	Mon thru Fri	Barb Pitfido	802-655-6425	\$2.50	Used by Winooski residents for trips within the ADA area ONLY and who meet the E&D guidelines. No restriction for Critical Care. Up to 2 round-trips per month for Non-Medicaid Medical. Exceptions must be approved by Jahnine (1st call) or Ray (2nd call).			
			Ray Coffey	655-6410 x20					
Town of Milton	5:45 AM-6 PM	Mon thru Fri	Amber N. Baker	802-891-8054	\$1.00	Trips limited to two (2) round trips per week. of which, only one (1) per month may be other than medical or grocery shopping (groceries trips must be done origin & destination as Milton. Exceptions approved by Town of Milton			
Colchester	5:45 AM-6 PM	Mon thru Fri	Aaron Frank Renae Marshall	264-5509	\$1.00	Maximum: 3 round trips per week in any category other than Medical, no restrictions for medical trips Social Personal: Up to 3 round trips per week for any of the following: Visiting spouse cared for outside the home. Trips to visit friends or church. Social Personal trips for any other purpose not permitted at this time. NO RESTRICTIONS ON ORIGIN OR DESTINATION			
Richmond	5:45 AM-6 PM	Mon thru Fri	Josh Arneson	434-5170	\$1.00	1 Round Trip per week in any category OTHER than Social/Personal. 2 Round Trips per month for Social/Personal.			
Williston	5:45 AM-6 PM	Mon thru Fri	Jordan Posner, GMT contact GMT will notify town of Williston	540-0874 878-0919	\$2.50	Williston must be the town of destination or origin. No other restrictions for Williston residents except social personal as below. social personal trips limited to 2 round-trips (or 4 one-way) per week. Exceptions need to be approved by GMT			
UVMHH	5:45 AM-6 PM	Mon thru Fri	Heather Filonow	658-1900	\$2.50	Used for UVMHH only. UVMHH determines who can use the funds. UVMHH will fax transportation authorization for their transportation.			
Note: The E&D program operates outside the strict service criteria required of the complementary paratransit (ADA) program. Thus the specific requirements relating to Service Area (except for the City of Winooski) Response Time, Fares, Trip Purpose Restrictions, Hours and Days of Service, and Capacity Constraints for the ADA program do not specifically apply to E&D rides. Consequently, the ability of SSTA to limit the availability of transportation to eligible individuals is less restrictive. Request for E&D travel can remain unfilled and/or open to negotiations due to Response Time or Capacity Constraints. Trip requests may be turned down if received too late in the day, or are beyond the capacity of SSTA to accommodate a particular trip pattern, or appear to be outside the parameters of the supporting member's guidelines. Alternative arrangements must be proposed either the same day or for the next day (e.g. within 24 hours) to accommodate the Please do not refer passengers to GMT without talking with GMT staff first. Let the passenger know someone will get back to them before the end of the next business day									
S:\CCTA\Planning\planning on Planning\E&D Program\CCTA CC E&D Advisory Committee (CC)\General Guidelines\Local Partner Guidelines\E&D guidelines for partners Effective 10-2-19 Sheet1									