
Richmond Rescue Quarterly Report

From Michael Chiarella <director@richmondrescue.org>

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To Todd Odit <todit@hinesburg.org>; Josh Arneson <jarneson@richmondvt.gov>; Adam Argo <townadmin@huntingtonvt.org>; Paula Carrier <pcarrier@jerichovt.gov>; Amy McCormick <amy@starksborovt.org>; townclerk@boltonvt.com <townclerk@boltonvt.com>

Please pass this along to your Select Boards.

Mike

Quarterly Report to Towns - 2024-2025 Q3

We continue to be busier than ever. In March, we set a record for the most patient transports in one month with 84. We responded to 35 more calls in the first quarter than the previous year. This continues to be driven by an increase in mutual aid calls. In the first quarter, we provided mutual aid to our neighboring towns 92 times and received mutual aid 44 times. We were also able to handle our own mutual aid by getting a second ambulance on the road ten times.

The 2025 Vermont EMS protocols were recently released. We were among the first ambulance services in the state to go live with those protocols. With each new round of protocols, our treatments get refined and expanded. Some of these changes include:

- CPAP for difficulty breathing has been moved to the EMT level
- Ibuprofen has been added for mild to moderate pain
- Refinement of our stroke assessment
- Training on behavioral emergencies

One important protocol we advocated for was allowing Advanced EMTs (AEMTs) to administer oxytocin to slow bleeding after childbirth. This initiative was inspired by a particularly intense call a few years ago involving a severe postpartum hemorrhage in Richmond. Fortunately, both the mother and baby survived and now regularly visit our station. Oxytocin, recognized by the World Health Organization as an essential medication, is widely used around the world to prevent postpartum bleeding. With this change, Vermont became the first state in the nation to authorize AEMTs to administer oxytocin. Shortly after the protocol was implemented, one of our AEMTs successfully used it following the delivery of a healthy newborn.

There were no human backcountry rescues last quarter, although we were called to assist an exhausted dog on one of the coldest days of the winter. By the time we arrived at the trailhead, the dog was slowly making its way out of the woods under its own power.

This quarter promises to be an exciting one for the Camels Hump Backcountry Rescue Team. We're piloting a new set of state protocols for use only in the backcountry. I'll give you more specifics in the next quarterly report once they have been rolled out.

You can find all of our [town documents](#) in one location, including our most recent Form 990, statistics, and financial statements.

Please do not hesitate to contact us if you have any questions about our operations.

Sincerely,

Michael Chiarella - Director of Operations

Alex Naumann - President