



# TOWN OF RICHMOND

RICHMOND TOWN CENTER

203 Bridge Street, P.O. Box 285

Richmond, Vermont 05477



## **Town of Richmond – Request for Proposals** **Volunteers Green Concession Stand Cleaning**

The Town of Richmond is seeking a qualified contractor to clean up the flood damage from approximately 6 feet of water intrusion of the Concession Stand and Bathrooms at Volunteers Green, 286 Bridge St, Richmond, VT.

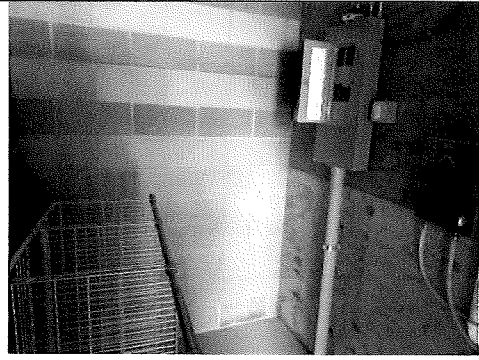
### **Description of Project**

On July 10-11, 2023 the Winooski River flooded the entire Volunteers Green including the Concession Stand and Bathrooms. The female and male bathrooms as well as the storage and concession stand were severely damaged. The project would include full inspection for moisture impact, disposal of non-salvageable contents, cleaning of impacted walls, removal of impacted drywall, application of anti-microbial to impacted areas, installing and monitoring of drying equipment. This project does not include environmental remediation, structural repair work, plumbing, or electrical services. The following images illustrate some of the work that needs to be done in the bathrooms, storage closets, and concession area.

**Site visits can be arranged by calling  
Duncan Wardwell at (802) 336-2092 or  
[dwardwell@richmondvt.gov](mailto:dwardwell@richmondvt.gov)**



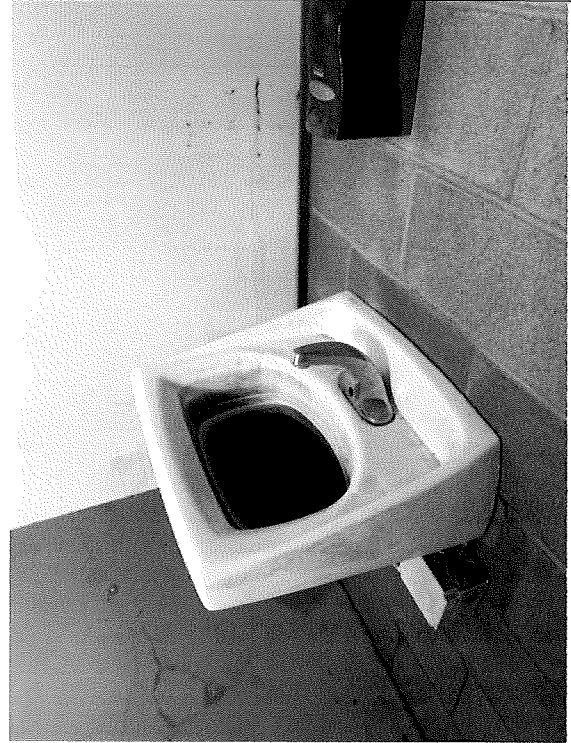
Concession Stand Sinks



Storage Closet



Bathroom Stall



Bathroom Sink



Bathroom Floor

**Information for Contractors Proposal Submission.**

Contractors are required to submit a sealed and signed copy of their bid. There must be three copies of the bid. Electronic copies will not be accepted prior to the deadline but shall be submitted after bids are open.

The bid, whether mailed or hand delivered, must arrive at the TOWN **no later than Thursday September 7, 2023 at 2 pm.** Sealed Bids must be addressed to Duncan Wardwell and labeled as “Town of Richmond Volunteers Green Concession Stand Cleaning Bid”.

**Mailing Address**

Town of Richmond  
P.O. Box 285  
Richmond, VT 05477

**Physical Address for Delivery**

203 Bridge St.  
Richmond, VT 05477

Contractors mailing bid proposals should allow normal mail delivery time to ensure timely receipt of their proposals. Contractors assume the risk for the method of delivery chosen. The TOWN assumes no responsibility for delays caused by any delivery service. Late proposals will not be accepted and will be automatically disqualified from further consideration. All proposals and any accompanying documentation become the property of the TOWN and will not be returned.

**Proposals will be opened and read aloud at 2:00 pm on September 7, 2023 in the Town Center Meeting Room and via Zoom.**

**Topic: Volunteers Green Concession Stand Cleaning Bid Opening**

**Time: Sep 7, 2023 02:00 PM Eastern Time (US and Canada)**

**Join Zoom Meeting**

**<https://us02web.zoom.us/j/84943968288?pwd=QXJqdjU5Y3loYVFMY0tTZDc3dUEyUT09>**

**Meeting ID: 849 4396 8288**

**Passcode: 506751**

**Find your local number: <https://us02web.zoom.us/j/kuO9gOK44>**

TOWN OF RICHMOND - RICHMOND TOWN CENTER  
203 Bridge Street, P.O. Box 285, Richmond, Vermont 05477

The issuance of this SOLICITATION constitutes only an invitation to present qualifications and responsive materials. The rights reserved by the Town, which shall be exercised in its sole discretion, include without limitation the right to:

1. Require additional information to supplement or clarify a submittal;
2. Conduct investigations with respect to the stated qualifications and experience of a Respondent.
3. Waive any defect or technicality in any Proposal received;
4. Determine which Respondents are qualified to be considered;
5. Eliminate any Respondent with an untimely, incomplete or inadequate submittal;
6. Supplement, amend, or otherwise modify this SOLICITATION;
7. Receive questions concerning this SOLICITATION and to respond;
8. Cancel this SOLICITATION in whole or in part with or without substitution of another SOLICITATION if determined to be in the best interest of the Town;
9. Take any action affecting the SOLICITATION process or the Project that would be in the best interests of the Town;
10. Make public any and all documents associated with the Project.
11. The bid will be awarded subject to availability of funds. The Town of Richmond Selectboard reserves the right to reject any and all bids based on financial constraint or other factors that negatively impact the successful completion of the project.
12. The Town of Richmond reserves the right to accept or reject any or all bids, or parts thereof, or to select the bid to be in the best interest of the Town.

**Examination of Contract Documents and Project Site**

Each bidder is solely responsible for thorough review of the Request for Proposal (RFP) Documents and the examination of Project site prior to submitting a Bid Proposal. Bidders are responsible for inspecting the work locations and making their own area and quantity estimate.

**Insurance Requirements**

No later than ten days following issuance of the notice of award, Contractor is required to procure and provide proof of the insurance coverage required in the form of certificates and endorsements. The required insurance must cover the activities of Contractor and its Subcontractors relating to or arising from the performance of the Work and must remain in full force and effect at all times during the period covered by the Contract until the date of recordation of the notice of completion. The coverages may be arranged under a single policy for the full limits required or by a combination of underlying policies with the balance provided by excess or "umbrella" policies, provided each such policy complies with the requirements set forth herein. (Please refer to Insurance requirements attached)

**Award Procedure**

The bid will be awarded subject to availability of funds. The Town of **Richmond Selectboard reserves the right to reject any and all bids based on financial constraint or other factors that negatively impact the successful completion of the project.**

**Stop Work:**

If the Work is defective, or if the Contractor fails to supply sufficient skilled workers or suitable materials or equipment, or fails to furnish or perform the required documents in the Contract Documents, or fails to furnish or perform the Work in conformance with the contract or in such a way that the completed Work will conform to the Contract Documents, the Town may order the Contractor to stop the Work, or any portion thereof, until the cause for such order has been eliminated. Authorization to start work must be issued by the Town.

**Period of Performance**

The period of performance of any contract resulting from this RFP is tentatively scheduled to begin in September 2023. Amendments extending the period of performance, if any, shall be at the sole discretion of the TOWN.

**Billing**

The Contractor shall invoice the Town of Richmond at the end of each month for the services provided that month. Invoices may be mailed to Town of Richmond, P.O. Box 285, Richmond, VT 05477 or placed in the Town Center Drop Box at 203 Bridge St., Richmond, VT 05477

**INDEMNIFICATION**

Contractor shall indemnify and hold harmless Municipality and Municipality's agents and employees, from and against all losses and all claims, demands, payments, suits, actions, recoveries, claims of outstanding indebtedness, attorney's fees, liens, and judgments of every nature, and description brought or recovered against them by reasons of any act or omission of the said Contractor, its agents, employees, or sub-contractors, in the execution of the work or in guarding the same. The Contractor shall defend the Municipality and its officers and employees against all claims or suits arising in whole or in part from any act or omission of the Contractor or of any agent or subcontractor of the Contractor. The Municipality shall notify the Contractor in the event of any such claim or suit, and the Contractor shall immediately retain counsel and otherwise provide a complete defense against the entire claim or suit.

Contractor shall assume full responsibility for the protection of all buildings, structures and utilities (both public and private). All damage, injury or loss to any public or private property, by the Contractor, or any sub-contractor, shall be replaced or restored to at least the original condition to the satisfaction of the Municipality at the contractor's expense.

Nothing in this Contract shall constitute a waiver by the Municipality of any statutory limits or immunities from liability.

**INSURANCE**

**Before commencing work on this Contract the Contractor must provide certificates of insurance to show that the following minimum coverages are in effect.** Contractor agrees that it will provide and maintain at all times during the term of this Contract such insurance coverages as are indicated herein and that will otherwise comply with the provisions that follow. No warranty is made that the coverages and limits listed herein are adequate to cover and protect the interests of the Contractor for the Contractor's operations. These are solely minimums that have been established to protect the

interests of the Municipality. Such policy or policies shall apply to the extent of, but not as a limitation upon or in satisfaction of, the indemnity provisions of this agreement. The provisions of this section shall also apply to all subcontractors, other lower tier contractors, independent contractors and sole proprietors engaged by Contractor with respect to this Contract, and Contractor shall be entirely responsible for securing the compliance of all such persons or parties with these provisions. All policies required by this Contract shall be issued by an insurer licensed to do business in the State of Vermont with a rating of A or better from a financial rating organization such as S&P or AM Best. Contractor shall not commence or perform any work under this Contract until certificates of insurance are presented to the Municipality showing the required coverages are in full force and effect with at least the required coverage limit amounts and naming the Municipality as an additional insured.

Contractor agrees to maintain at all times during the period of this Agreement all of the following:

**General Liability.** Commercial General Liability insurance coverage providing coverage on an “occurrence” rather than on a “claims made” basis, which policy shall include, but not be limited to, coverage for bodily injury, property damage, personal injury, contractual liability (applying to this Agreement), independent contractors, and products- completed operations liability (if applicable). Contractor agrees to maintain at all times during the period of this Agreement a total combined general liability policy limit of at least \$2,000,000 per occurrence and \$4,000,000 aggregate, applying to liability for bodily injury, personal injury and property damage, which total limit may be satisfied by the limit afforded under its commercial general liability policy, or equivalent policy, or by such policy in combination with the limits afforded by an umbrella or excess liability policy(ies); provided that the coverage afforded under any such policy in combination with the limits afforded by an umbrella or excess liability policy is at least as broad as that afforded by the underlying commercial general liability policy. The policies shall name the Municipality as an additional insured.

**Automobile Liability.** Business automobile liability insurance covering liability for bodily injury and property damage arising out of the Municipality's ownership, use, maintenance, or operation of all owned, non-owned, and hired automobiles and other motor vehicles utilized by Contractor in connection with its performance under this Contract. Such policy shall provide total liability limits for combined bodily injury and/or property damage in the amount of at least \$2,000,000 per accident, which total limits may be satisfied by the limits afforded under such policy, or by such policy in combination with the limits afforded by an umbrella or excess liability policy(ies); provided that the coverage afforded under any such umbrella or excess liability policy(ies) shall be at least as broad with respect to such business automobile liability insurance at that afforded by the underlying policy. Unless included within the scope of Contractor's commercial general liability policy, such business automobile liability policy shall also include coverage for motor vehicle liability assumed under contract. The policies shall name the Municipality as an additional insured.

**Workers' Compensation.** Workers' compensation insurance in compliance with all applicable statutes including an all states or universal endorsement where applicable. Such policy shall include employer's liability coverage in an amount of

no less than \$500,000. If Contractor is not required by statute to carry workers' compensation insurance, Contractor agrees: (1) to provide Municipality with evidence documenting Form 29 has been filed with the Vermont Department of Labor, which excludes Corporate officers or LLC members from the requirement of obtaining workers' compensation insurance; (2) to provide prior notice to the Municipality of any change in exemption status (3) to defend, hold harmless, and indemnify Municipality from and against any and all claims and losses brought by Contractor or any subcontractor or other person claiming through Contractor for workers' compensation or employers' liability benefits for damages arising out of any injury or illness resulting from performance of work under this agreement. If any such change requires Contractor to obtain workers' compensation insurance, Contractor agrees to promptly provide Municipality with evidence of such insurance cover.

**VOLUNTEERS GREEN CONCESSION STAND CLEANING BID FORM**

**Submit this page along with supporting documents as your complete bid proposal**

The undersigned, having become familiar with the scope of work as outlined in the description of project, hereby proposes to furnish all supervision, technical personnel, labor, materials, machinery, tools, appurtenances, equipment and services required to perform the proposed air conditioning replacement project as outlined, all for the lump sum price for work in place.

VOLUNTEERS GREEN CONCESSION STAND CLEANING LUMP SUM BID

Lump Sum \$: \$ 4,128.00

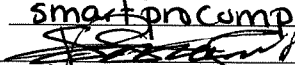
**The Town of Richmond reserves the right to accept or reject any or all bids, or parts thereof, or to select the bid to be in the best interest of the Town.**

**Identification of sub-contractors**

The following sub-contractors will be utilized in the completion of this contract:

Sub-contractor	Specialty
_____	_____
_____	_____

**Bid submitted by:**

Contractor: 4SmartPro LLC  
Address: PO Box 4151, St. Johnsbury, VT 05819  
Phone: (802) 225-0427 E-mail: smartprocompany@gmail.com  
Contractor Authorized Agent Signature:   
Printed Name and Title: Festus Smart, Co-Owner  
Date bid Signed: 09/06/2023



## 4SmartPro LLC.

### **About Us:**

4SmartPro LLC. was started by Festus and Emily Smart while they were living in Dallas, Texas. They started over eight years ago providing one time home cleanings for make ready projects and they also provided basic lawn care services and interior painting.

After having their first child, Ezekiel, they moved to Vermont and brought the business with them. They have now been in Vermont for over six years, where they have continued their original work, but have also expanded their scope of work. They now provide residential and commercial cleaning and janitorial services and home improvement services. They have also been expanding their painting and floor care as well. The company just recently became lead certified for painting and they also provide floor stripping, buffing, waxing, and sealing. We are also registered on Sam.gov for government contracts.

4SmartPro LLC.'s services have primarily been in Caledonia County, and Washington County.

Since one of the owners, Festus Smart is originally from Sierra Leone, West Africa, 4SmartPro LLC. has a focus of helping new immigrants who have relocated to Vermont find stable employment, and to make that stable employment more accessible to them.

### **Other Services:**

Although not listed in this scope of work, 4SmartPro LLC. is also able to provide additional services as needed.

- Floor Care (stripping, buffing, waxing, sealing)
- Window cleaning
- Power washing
- Interior and exterior painting (including lead)





# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
08/02/2023

**THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.**

**IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).**

<b>PRODUCER</b> INS ANSWER CTR LLC 4804 LAUREL CYN #820, VALLEY VILLAGE, CA 91607	<b>CONTACT NAME:</b> Progressive Commercial Lines Customer and Agent Servicing	
	<b>PHONE (A/C, No, Ext):</b> 1-800-444-4487	<b>FAX (A/C, No):</b>
<b>E-MAIL ADDRESS:</b> progressivecommercial@email.progressive.com		
<b>INSURER(S) AFFORDING COVERAGE</b>		<b>NAIC #</b>
<b>INSURER A:</b> United Financial Casualty Company		11770
<b>INSURED</b> 4smartpro 599 FARMER DR FARMER DR ST JOHNSBURY, VT 05819		
<b>INSURER B:</b>		
<b>INSURER C:</b>		
<b>INSURER D:</b>		
<b>INSURER E:</b>		
<b>INSURER F:</b>		

### COVERAGES

**CERTIFICATE NUMBER:** 229768840243678442D080223T162643

**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	<b>COMMERCIAL GENERAL LIABILITY</b> <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
A	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input checked="" type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY	N	N	971851360	07/27/2023	07/27/2024	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	<b>UMBRELLA LIAB</b> <input type="checkbox"/> OCCUR <b>EXCESS LIAB</b> <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	N/A					<input type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
A	See ACORD 101 for additional coverage details.	N	N	971851360	07/27/2023	07/27/2024	\$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

### CERTIFICATE HOLDER

4smartpro  
599 FARMER DR FARMER DR  
ST JOHNSBURY, VT 05819

### CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE  
*Mark P...*



Washington DC

VERIFICATION OF COVERAGE  
(SEE BELOW UNDER CAUTIONARY NOTE)

MAILING ADDRESS

EMILY R SMART AND FESTUS SMART  
599 FARMER DR  
ST JOHNSBURY VT 05819-1454

Policy Number: 4359474709  
Effective Date: 03-03-23  
Expiration Date: 08-20-23  
Registered State: VERMONT

To whom it may concern:

This letter is to verify that we have issued coverage under the above policy number for the dates indicated in the effective and expiration date fields for the vehicle listed. This should serve as proof that the below mentioned vehicle meets or exceeds the financial responsibility requirement for your state.

**This verification of coverage does not amend, extend or alter the coverage afforded by this policy.**

Vehicle Year: 2015  
Make: GMC  
Model: SIERRA  
VIN: 1GT121EG3FF673199

COVERAGES	LIMITS	DEDUCTIBLES
Bodily Injury Liability Each Person/Each Occurrence	\$100,000/\$200,000	
Property Damage Liability	\$50,000	
Medical Payments	\$2,000	
Uninsured & Underinsured Motorists Each Person/Each Occurrence	\$100,000/\$200,000	
Uninsured Motorist Property Damage	\$10,000	
Comprehensive (Excluding Collision)		\$250 Ded
Collision		\$500 Ded/Waiver
Emergency Road Service	Full	
Rental Reimbursement	\$30 Per Day / \$900 Max	

Lienholder       Additional Insured       Interested Party

NORTHCOUNTRY FCU  
PO BOX 25493  
FORT WORTH, TX 76124-2493

**Additional Information:**

Issue Date: 2023-06-10

If you have any additional questions, please call 1-800-841-3000.

CAUTIONARY NOTE: THE CURRENT COVERAGES, LIMITS, AND DEDUCTIBLES MAY DIFFER FROM THE COVERAGES, LIMITS AND DEDUCTIBLES IN EFFECT AT OTHER TIMES DURING THE POLICY PERIOD. THIS VERIFICATION OF COVERAGE REFLECTS THE COVERAGES, LIMITS, AND DEDUCTIBLES AS OF THE ISSUED DATE OF THIS DOCUMENT WHICH IS SHOWN UNDER "ADDITIONAL INFORMATION" OR IF AN ISSUED DATE IS NOT SHOWN, THE DATE OF THIS FACSIMILE OR EMAIL.

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# United States of America

United States Patent and Trademark Office

# 4SMARTPRO

**Reg. No. 6,856,099**

**Registered Sep. 27, 2022**

**Int. Cl.: 37**

**Service Mark**

**Principal Register**

**Presentation Copy**

4SMARTPRO

559 Farmer Dr

St. Johnsbury, VERMONT 05819



*Katherine Kelly Vidal*

Certificate of License - Vermont Asbestos and Lead Regulatory Program

## Lead-Safe RRPM Firm

**4Smartpro, LLC**  
599 farmer dr  
Saint Johnsbury, Vermont 05819

LICENSE: RRPM-Firm-100128  
EXPIRES: 6/15/2028

This certificate shall remain in force until the expiration date unless revoked or voided before that time. This certificate is not transferable and is valid only for the above party.

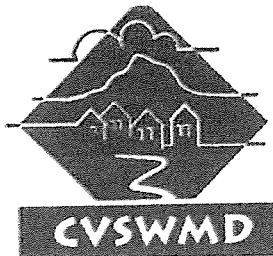
A copy of this certificate must be on the work site at all times.



Scan the QR Code for  
License Information

Vermont Department of Health  
Environmental Health  
108 Cherry Street, Suite 201  
Burlington, VT 05402  
ALRP@vermont.gov

137 Barre Street  
Montpelier, Vermont 05602  
(802) 229-9383 / fax: 229-1318  
(800) 730-9475  
www.cvswwmd.org



*Leading Member  
Communities to  
Reduce Waste*

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## CENTRAL VERMONT SOLID WASTE MANAGEMENT DISTRICT

June 9, 2023

Reference for 4SmartPro, LLC

4SmartPro, owned by Festus and Emily Smart, has been the Central Vermont Solid Waste Management District's (CVSWMD) cleaning contractor since November 1, 2022.

They clean our 3-story office building in Montpelier and also our office at our Additional Recyclables Collection Center in Barre City.

I have found 4SmartPro to be extremely well-organized, efficient, personable and trust worthy. Their communication with us has been stellar.

Their scope of work includes cleaning and disinfecting kitchen, bathrooms, conference room and offices – all touched surfaces too. In times of lingering Covid, we know we can count of them for the job.

In my position here as Office Manager for 23 years, we have never had such a competent company servicing our cleaning needs. Staff who used to come to me with complaints about cleaning companies now come to me to comment on how clean the office is since contracting with 4SmartPro.

I recommend 4SmartPro highly and am happy to answer any questions future clients may have about the company's work.

Barb Baird

Office Manager - CVSWMD

# United States Environmental Protection Agency

This is to certify that



4Smartpro, LLC.

has fulfilled the requirements of the Toxic Substances Control Act (TSCA) Section 402, and has received certification to conduct lead-based paint renovation, repair, and painting activities pursuant to 40 CFR Part 745.89

## In the Jurisdiction of:

All EPA Administered States, Tribes, and Territories

This certification is valid from the date of issuance and expires July 12, 2028

A handwritten signature in cursive script that reads 'Sheila C. Canavan'.

Sheila Canavan, Associate Division Director  
Existing Chemicals Risk Management Division

NAT-F251188-1  
Certification #  
June 28, 2023  
Issued On



**MURPHY'S  
CELL-TECH LLC**

**ONE STOP  
ZERO ENERGY BUILDING**



To Whom it may concern:

I am writing this letter to recommend Festus Smart, and his company 4SmartPro LLC, cleaning service.

He has cleaned my commercial and home properties.

Festus is a reliable, hardworking, highly dedicated, dependable, and a diligent worker with a very pleasant personality.

He is extremely knowledgeable and does an outstanding job.

He comes very highly recommended.

Sincerely,

John B. Unger Murphy  
 Murphy's ZERO Energy Building Inc.  
 Murphy's CELL-TECH LLC  
 One Stop for Zero Energy Building  
 439 Cliff St.  
 St. Johnsbury, VT 05819  
 Ph: (802) 748-5800  
 Cell: (802) 274-4352  
 Em: murphyscelltech@gmail.com  
 Web: www.murphyscelltech.com

**PLANNING  
ENGINEERING**

Our Engineering, Building Science and Energy Specialists create Integrated Planning for whole building performance.



**ENERGY  
USE**

Our Energy Specialists specify minimum reference energy use for appliances and equipment.



**ZERO-NET  
FINANCING**

Our Banking Specialists create financial packages to match the needs of the project and owner.



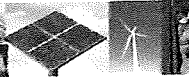
**THERMAL  
ENVELOPE**

Our Thermal Technicians work as part of the construction team to ensure the Highest Performance of the building shell.



**ENERGY  
PRODUCTION**

Our Energy Technicians work as part of the construction team to install energy production, storage, and integrating equipment.



**PERFORMANCE  
VERIFICATION**

Our Inspection and Test Technicians qualify systems and design performance.



## BEFORE AND AFTER.

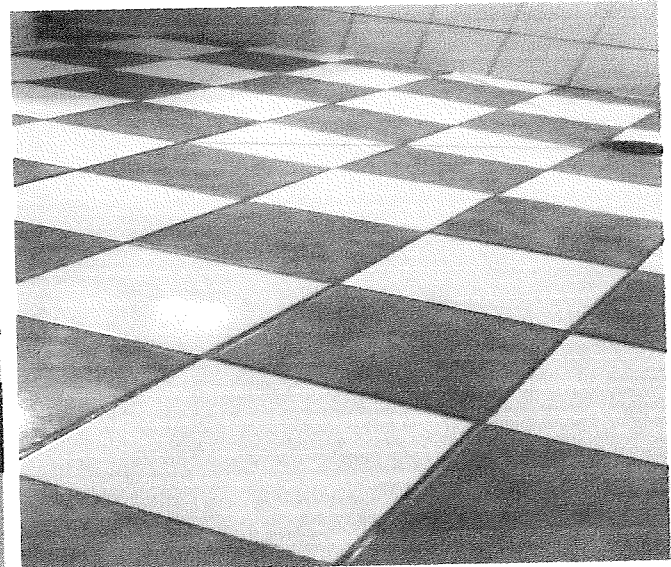
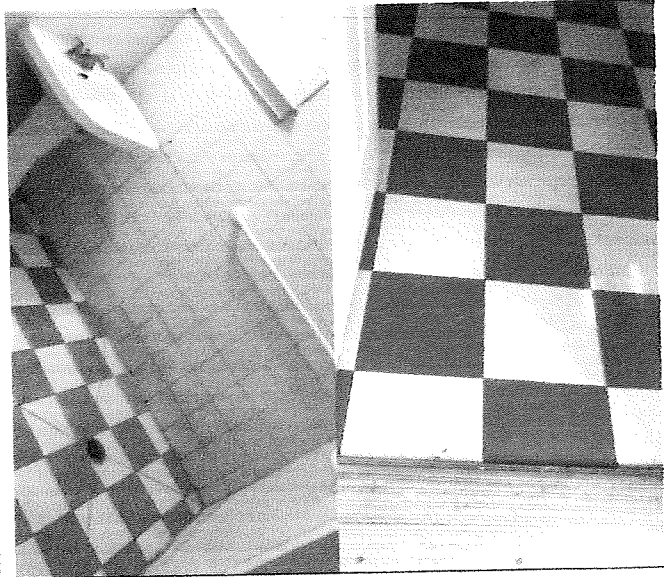
Wet dry Vacuumed floor,  
Stripped, Scrubbed, Sealed,  
Finish floor wax along with  
special ingredient.

For reference on this job/Image  
call.

802-748-5797 John Murphy.

11 years' Experience.

802-225-0427



## Cleaning & Janitorial, Floor Care

### ABOUT

Mission: It is our mission to provide high-quality residential and commercial services to all our clients while treating each of them with respect and honesty. We will be courteous of their homes and businesses and will leave after each visit with the client's expectations of our services being met.

AWARDING, LLC. Provide services in Cleaning & Janitorial, Painting, Carpentry, Floor Care, Stripping, scrubbing, sealing and finishing wax., Make Ready.

Our vision for you and your staffs is to keep you relaxed and stress-free while using our services; to always use environmentally friendly and no toxic products.



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**June 12, 2023**

**To whom it may concern:**

It is my pleasure to provide SmartPro and Festus Smart this recommendation. I had heard of his work from a friend who was extremely relieved and pleased by the quality of the work Festus and his crew had done for her. These past few years have been extremely challenging to find qualified and skilled workers for a reasonable price...and in a reasonable time frame.

Festus is all of that and more. He has an "old school" work ethic and finds great satisfaction in the satisfaction of his customers. Festus listens to his customers and then plans with them on how best to accomplish the task at hand. He communicates as the job is being done and if there is a concern, it is his as well. He is efficient, cost conscious, collaborative and respectful of his and our time and resources.

I can recommend him and his work without reservation. You will be delighted with any work he and his staff do for you.

Sincerely,

Mary Ann Gessner

802-751-5298

SINCERELY,

YOUR NAME

---



Compose

### Reference

Reference x



**camille mille** <cmille@yahoo.com>  
to me

Exterior House Painting Job

4SmartPro was quick to visit and give an estimate that was competitive. They were friendly, and completed the job in a timely manor.

C. Mille

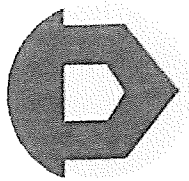


**Mr. Smart** <smartprocompany@gmail.com>  
to camille

Thank you very much for the reference. I wanted to come by today if ok.

—  
4SmartPro  
Festus Smart.

[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]



**lifestyles UNLIMITED™**

INTERNATIONAL

This is to recognize

**Smart Pro Cleaning  
and Janitorial Services**

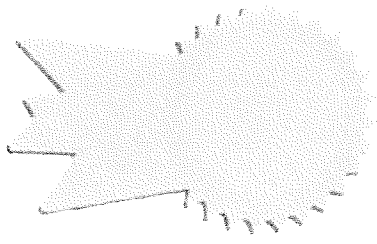
as the Lifestyles Unlimited, Inc.

**Dallas / Ft. Worth**

**Vendor of the Month**

October 2016

  
\_\_\_\_\_  
Jenn Shirley, Director of Vendor Program DFW





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### Vendor ratings

Office: **Dallas/Ft. Worth, TX**    Date range: **Custom dates**    Start: **8/1/2016**    End: **12/31/2016**    [Go](#)

Vendor	Date	Rating	Reviewer	Location
Smart Pro Cleaning and Janitorial	11/09/2016	Positive	Anthony Yeung	Dallas/Ft. Worth, TX
Smart Pro Cleaning and Janitorial	10/06/2016	Positive	Ray Bowen	Dallas/Ft. Worth, TX
Smart Pro Cleaning and Janitorial	09/28/2016	Positive	Jay Gupta	Dallas/Ft. Worth, TX

### Respond to rating

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## Vendor ratings

Office	Date range	Start	End			
Dallas/Ft. Worth, TX	Custom dates	6/1/2016	12/4/2016	Go		
		<p><small>Once you view the property details for just one day, please give him a call and add him to your team!</small></p>				
Smart Pro Cleaning and Janitorial	09/28/2016	<p>I hired Smart Pro a few weeks ago for an extremely dirty house that my previous tenant left. Festus &amp; team did a great job at a reasonable price to my fullest satisfaction. I felt like he was cleaning the house like his own home. He completed a few repairs, painted some areas, and deep cleaned every corner to make the property move-in ready. I'm sure to hire Festus again. Keep up the great job!</p>		Jay Gupta	Positive	Dallas/Ft. Worth, TX
Smart Pro Cleaning and Janitorial	09/21/2016	<p>We recently moved into a new house and wanted to have some professional cleaning done before moving day. Festus did a great job with the cleaning, we were very impressed with his professionalism and his attention to detail. He re-grouted all bathrooms, cleaned floors, baseboards, and even ceiling fans. Very reasonable prices. We'll definitely use him again.</p>		Denny Comeaux	Positive	Dallas/Ft. Worth, TX
Smart Pro Cleaning and Janitorial	09/09/2016	<p>I did a minor rehab on my primary and had little flexibility for timing and Festus helped me out quite a bit. I was impressed with his commitment and versatility. While doing the clean he re-grouted the shower and took away all my bagged rehab garbage.</p>		Rudy Langenbach	Positive	Dallas/Ft. Worth, TX

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