

## Amendment to Richmond Village Water System Rules

Adopted 4/20/2020

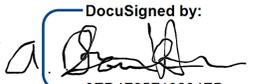
The Superintendent shall have power to withhold the water supply from any person failing or refusing to comply with any of the provisions, orders, requirements, or rules and regulations of the Water Department. Any failure, neglect, or delay on the part of the Superintendent to withhold water under the powers given him/her/them by this section shall not constitute or be construed as a waiver of his/her/their right to do so, and he/she/they may, at any time, after finding that a user of system water is violating any provision or requirement of this ordinance or any rule or regulation of the department, cause the water to be shut off, and to remain off, from the premises of such user, until such user of the system water shall have fully complied with such provisions, orders, requirements, and rules and regulations.

### WATER DISCONNECTION OR REFUSAL OF SERVICE

Service may be disconnected or refused for any of the following reasons:

1. Failure to pay a delinquent account in full or comply with the terms of a Payment Agreement
2. Violation of W/S Commission rules, regulations and policies, including any special order to restrict water use, pertaining to the use of service in such a manner which interferes with the service of others or to the operation of nonstandard equipment, if the customer has first been notified and provided reasonable opportunity to remedy the situation as stated herein.
3. Fraudulent use of water, including diversion of service around the meter or installation of unapproved devices or connections before the meter.
4. To eliminate a public health or safety hazard.

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