

Follow Up Questions and Answers On Water Meter Installation RFP
3/22/24

1. Are all the meter settings located inside? Are the residential meters located in customers' basements?
 1. **No. yes.**
2. What is the existing meter brand?
 1. **Bager Neptune**
3. Who provides gaskets?
 1. **Contractor**
4. Is programming necessary?
 1. **minimal**
5. If yes, will a programmer be provided?
 1. **yes**
6. Just want to clarify that the contractor is responsible for supplying the meter stubs ball valves, and backflow preventers?
 1. **yes**
7. What is the approximate square miles of the geographic area of the meters to be covered under this contract?
 1. **4 square miles**
8. Will meters be installed in contiguous routes?
 1. **no**
9. What is the target start date for the project?
 1. **there is not one**
10. Who takes possession of the old meters and registers?
 1. **Richmond water recourses Dept.**
11. Would it be possible to obtain a Wage Determination for this specific project?
 1. **we do not ,project is not funded by federal money**
12. What is the Billing Software the Town is utilizing?
 1. **nemric**
13. Will the Town provide an electronic listing of addresses, phone numbers, and account information?
 1. **yes**
14. If the collection of GPS points is required, is 1-5 meter accuracy acceptable?
 1. **not needed**
15. If the Town requires the Contractor to notify the customer, will the Town allow mailers or door hangers? If so, who will be providing the mailers and door hangers?
 1. **yes RWRD**
16. Who will be providing the warehousing for all materials?
 1. **RWRD**
17. Will this be a like for like exchange (same lay length)?
 1. **yes**
18. Will the contractor be paid for "stored materials"?
 1. **no**
19. How are meters currently being read?
 1. **manually**

20. Is the Utility Tax Exempt?
 1. **yes**
21. Will you add a line item for the Payment and Performance Bond?
 1. **you can add a line if you want to**
22. Do all settings have shut off valves before the meters?
 1. **yes**
23. What is the procedure for any inoperable or broken valves?
 1. **contact RWRD for shut off of curb stop**
24. What is the age and primary make-up of service lines? (copper, plastic galvanized)
 1. **copper 20 years**
25. Are the meters in setters, or are they connected with straight meter couplings?
 1. **meter stubs**
26. What is the type of setter?
 1. **NA**
27. Do the existing 1 ½" and 2" meters have flanged or threaded ends?
 1. **both**
28. Will we be disconnecting any devices, i.e. old touch pads etc.?
 1. **yes**
29. Is there existing wire to the outside of structure? Who supplies additional wiring, if necessary?
 1. **yes NA**
30. Is door knocking allowed?
 1. **yes**