

# FY25 Q4/Annual Community Outreach Report

|                                    |     |     |     |     |       |
|------------------------------------|-----|-----|-----|-----|-------|
| Connections and Calls for Service: | Q1  | Q2  | Q3  | Q4  | Total |
| Total                              | 644 | 682 | 641 | 774 | 2741  |
| In Person                          | 274 | 245 | 235 | 325 | 1079  |
| Comm/Consult/Collaboration         | 370 | 437 | 406 | 449 | 1662  |
| Active HC Services                 | 255 | 370 | 324 | 298 | 1247  |
| Referrals made                     | 43  | 48  | 34  | 32  | 157   |

|                                |     |     |     |     |       |
|--------------------------------|-----|-----|-----|-----|-------|
| Call for service initiated by: | Q1  | Q2  | Q3  | Q4  | Total |
| Individual                     | 132 | 138 | 145 | 153 | 568   |
| Community member               | 80  | 77  | 77  | 80  | 314   |
| FCCC                           | 41  | 38  | 22  | 27  | 128   |
| Police                         | 270 | 268 | 217 | 228 | 983   |
| Service provider               | 55  | 66  | 54  | 70  | 245   |
| Outreach Staff                 | 66  | 86  | 106 | 129 | 387   |

|                                         |     |    |     |    |       |
|-----------------------------------------|-----|----|-----|----|-------|
| Police:                                 | Q1  | Q2 | Q3  | Q4 | Total |
| Involved Co-response                    | 75  | 56 | 64  | 53 | 248   |
| Divert - PD Dispatched to Outreach Team | 124 | 99 | 153 | 77 | 453   |

|                                     |     |     |     |     |       |
|-------------------------------------|-----|-----|-----|-----|-------|
| Concerns related to:                | Q1  | Q2  | Q3  | Q4  | Total |
| Mental health                       | 432 | 472 | 437 | 463 | 1804  |
| Substance use                       | 11  | 11  | 11  | 11  | 44    |
| Suicide or non-suicidal self-injury | 33  | 11  | 8   | 21  | 73    |
| Housing/homelessness                | 62  | 86  | 63  | 104 | 315   |
| Domestic /relational conflict       | 64  | 31  | 84  | 31  | 210   |

|                      |     |     |     |     |       |
|----------------------|-----|-----|-----|-----|-------|
| Municipality:        | Q1  | Q2  | Q3  | Q4  | Total |
| Colchester           | 80  | 74  | 57  | 46  | 257   |
| Essex/Essex Junction | 170 | 132 | 153 | 132 | 587   |
| Hinesburg            | 28  | 8   | 16  | 13  | 65    |
| Milton               | 64  | 61  | 56  | 26  | 207   |
| Richmond             | 26  | 12  | 1   | 11  | 50    |
| Shelburne            | 34  | 41  | 39  | 69  | 183   |
| S. Burlington        | 231 | 235 | 216 | 297 | 979   |
| Williston            | 72  | 61  | 35  | 67  | 235   |
| Winooski             | 83  | 58  | 56  | 95  | 292   |

|                  |    |    |    |    |       |
|------------------|----|----|----|----|-------|
| ED Visit:        | Q1 | Q2 | Q3 | Q4 | Total |
| Medical Care     | 1  | 4  | 4  | 6  | 15    |
| Psychiatric Care | 7  | 6  | 3  | 7  | 23    |
| Both             | 4  | 3  | 3  | 3  | 13    |