

**HOWARD CENTER COMMUNITY OUTREACH
MONTHLY UTILIZATION & CONTACTS REPORT
RICHMOND-MARCH 2024**

Total Number of Contacts	270
Number of Contacts: Richmond	2
Number of Contacts with Police Involvement	0
Number of Contacts Initiated by Police	0
Number of Contacts Initiated by Outreach Staff	0
Number of Contacts to the Emergency Department	0

Total number of contacts: This is the total number of contacts the Outreach team had in Colchester, Esses/Essex Junction, Hinesburg, Milton, Richmond, South Burlington, Shelburne, Williston, and Winooski.

Number of contacts: This is the number of contacts the Outreach team had in the identified town.

Number of contacts with police involvement: This is the number of contacts that involved a police officer at the scene, regardless of who initiated the call.

Number of contacts initiated by police: This is the number of contacts that police initiated through dispatch, police officer calling from or enroute to an active call, or an after-hours referral from a police officer.

Number of contacts initiated by outreach staff: This is the number of contacts that outreach staff initiated due to observation, proactive outreach to a known individual, or follow-up from ED discharge.

Number of contacts to the ED: This is the number of contacts that resulted in the individual going to the ED.