1 RICHMOND WATER AND SEWER 2 COMMISSION MEETING 3 SPECIAL MEETING 4 September 30, 2013 MINUTES 5 Members Present: 6 Members Present:	
Members Present: Members Absent:	Ashley Lucht; Amy Lord; Chris Granda; Bruce Bailey Bard Hill
Others Present:	Geoffrey Urbanik, Town Manager, Kendall Chamberlin, Water Resources; Roz Payne; Tim Ramon; Lisa Brownell; Anthony Brownell; Sheila Bailey; George Gifford; Gary Bressor; Bob and Chris Fischer; Connie Doherty; Kathy Sikora; John Fath; and others; and Ruth Miller was present from MMCTV to tape the meeting.
Chair Lucht called the	he meeting to order at 7:00 PM.
	ed the meeting subject as a discussion on possible additional modifications to the this to be a discussion of the board of actions that might be taken.
	we've spent alot of time talking, but nothing has been done. He wanted to get to at hand and they needed time to discuss this.
The floor was open	to public comment.
forum would be. Ma speak to him more.	f Toscanos, said he had some ideas about the rates and asked what the best s. Lucht said she has spent time talking to Mr. Fath, and said she would like to She suggested that if anyone else had ideas, to send to the Manager. Ms. Lucht omment period to discuss business.
prior to the Selectbo	d the meeting schedule. She suggested that the board meet every two weeks, bard meetings. The first Monday of the month would be dedicated to policy issues ay of the month would be a business meeting. Meetings would last from 6-7pm.
Mr. Granda added t	hat we needed to be strict about stopping at 7pm.
	at 6pm on October 7th, Peter Pochop from Green Mountain Engineering would r Storage Tank, fire protection and ISO ratings. There would be no public
On the October 21s comment.	t meeting we would talk regular business and there would be time for public
previous meeting. Interest was discuss	as discussed. The Manager reported that no decisions had been made at the There was a discussion of monthly billing, or having a longer period to pay. sed. It was agreed that 1% interest per month would be charged for balances people could pay in installments. Mr. Chamberlin suggested that the interest be
Cara LaBounty sug	gested no interest penalty for one year.
Ms. Lord said that w	ve needed to keep an incentive to pay, or workout a payment plan.
Lisa Brownell said that a year is not enough to repay delinquent balances.	

- There was discussion. Mr. Chamberlin read part of the town charter dealing with the collection of
 taxes.
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- The new policy was agreed, that there would be 90 days to pay quarterly bills with no interest or
 penalty, effective for the first quarter billing. Interest would accrue at 1% per month thereafter. Mr.
 Granda offered a motion to approve this policy and was seconded by Mr. Bailey and the motion
 carried 4-0.
- Ms. Lucht move the discussion to the wastewater billing for the water system. Ms. Lucht explained that the wastewater plant was the largest water customer, but had never received a bill. It was assumed that shared septage revenue was paying for water, but it was never tracked or confirmed. The wastewater facility now pays a bill, and that had been built into the budget and rate system. This
- 14 line was \$16,000 in the budget expense lines and included in the user fee revenue.
- Mr. Chamberlin asked if the wastewater facility had a set ERU and said that the revenue to fund the
 expense should come from septage revenue.
- Mr. Granda asked what level of risk were we comfortable with in septage revenue. He didn't agree that septage was stable, and we needed to make sure that the amount of septage we're anticipating isn't too high.
- Mr. Granda offered a motion to amend the FY0214 budget to add an additional expense line to the
 wastewater budget for payment of water, in the amount of \$16,000. Ms. Lord seconded the motion,
 and the motion carried 4-0.
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 27 <u>Discussion on the Frequency of Recalculating the ERU</u>
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- Mr. Bailey said that maybe people using water with no sewer, such as filling a pool, had been
 charged high ERUs. He said that we should be able to on a quarterly basis, recalculate this so we
 wouldn't be penalized for an entire year.
- Ms. Lord said that since we're such a small size, that Harringtons or the schools would hurt everyone
 in the quarters where they have low billing. She suggested that for annual averages we should
 continue to use the numbers we have.
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There was some discussion of the new ERU figure. The Manager said he understood it to be 18,250 gallons per year. Ms. Lucht explained that the new way this would be calculated was based on a whole unit of 36,500 gallons per year, but we were rounding to half units. Therefore, a half unit was .74 of 36,500; the first whole unit was between .75 and 1.25 of 36,500 and so on.

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- 42 Reserve Fund Analysis
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The Manager presented an analysis of reserve fund revenues and expenditures for the past ten years. The Manager explained that previously, the town had used capital accounts and available funds, and not true reserve funds. Therefore, the computer system did not accurately track use of what we now consider reserves. In 2009 the current auditors changed the accounting system to record true reserves. Therefore, expense and revenue tracking for capital projects was more accurate. The items listed showed major projects and expenses for the time period in question, and provide an explanation of what projects were completed and how much they cost.

- 52 There was some discussion on spending and how much work has been done to the system in this 53 time period.
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- 55 Frequently Asked Questions insert for next billing

The Manager explained the draft insert for the next billing, asking several questions and providing
answers. The commission suggested several additions or changes. One change was to list the table
of how many accounts had which ERUs.

6 Ms. Lucht said that the commission's goal was to keep rates stable, but we shouldn't say we won't 7 raise rates. Mr. Granda suggested we say that one goal was to have rates increase at the rate of 8 inflation. Ms. Lord said that the goals of the rate committee were to keep rates stable and equitable.

10 Ms. Lucht opened the floor for public comment.

Roz Payne said she had no problem with the rates, but wants donations set up for people that need
help. Mr. Granda agreed, and said that even after Hurricane Irene there was identified an ongoing
need for this type of fund.

Lisa Brownell said that she was one of the ones on the list to be shutoff. She was upset at how this
was gone about, and upset about the shutoff. She felt that the preshutoff procedure was degrading.
The Commission spent some time discussing this.

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21 <u>Adjourn</u> 22

- 23 Mr. Granda offered a motion to adjourn at 9:00 pm and was seconded by Ms. Lord. So voted.
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