## RICHMOND WATER & SEWER SEPTAGE HAULERS DELINQUENT ACCOUNT POLICY

Invoices are produced at the end of the month, mailed by the  $10^{th}$  of the month, and are due on the  $10^{th}$  of the following month.

Accounts with over-due balances will be charged interest of 1% monthly to the total outstanding balance the day after the due date on the invoice. In addition, customers with over-due balances will not be permitted to use our facility until a payment agreement has been reached with the Water & Sewer Account Collector. Once an agreement has been reached, the customer will be allowed to continue to use our facility provided that any new charges are paid in addition to any existing payment agreement.

If we do not continue to receive the agreed upon payment and payment for new charges by the due date, the Water & Sewer Account Collector will obtain approval from the Water & Sewer Commission to proceed with any means available to collect the full balance of fees due and the customer will be denied use of our facility until they reestablish good standing with the town.

All payments will be applied toward the oldest balance first.

Date: 9/15/14

**Bruce Bailey** 

Chris Granda

Amy Lord

David Sander

Bard Hill

Bubtischer