

Please pass this along to your Select Boards:

Calendar year 2019 is starting out strong continuing the trend of above-average call volume. In the towns we serve we saw average call volume but we provided more mutual aid to surrounding towns especially northern Jericho, Essex, and Hinesburg.

On February first we became the primary ambulance service for a small portion of northern Starksboro. The area is located at the north end of Big Hollow Road and covers about five square miles. This came about due to delayed response times from their previous ambulance service. We expect this to add only two to three additional calls per month.

Our renovation project is complete. We are continuing to work on little details and figuring out how to best use our space. We have already hosted CPR classes, a rabies vaccine clinic (for animals) and the monthly [foot clinic](#). While events are in progress our crews are able to still have private space where they can go about their normal day. We'll be hosting an open house on Sunday, April 28 from 2pm to 5pm. Champ will be joining us as will a HealthNet helicopter from UVM. We hope that you'll be able to come see all of our changes.

It has been a quiet winter for backcountry rescues. We have had zero call-outs and other area teams have had the same experience. The high snow levels will lead to substantial ice later in the spring which will create difficult hiking conditions and may lead to more calls for assistance from hikers.

Our biggest challenge in the last quarter has been an issue with the suspension on our 2014 Chevrolet ambulance which has led to an axle and bearing failure. It is currently in the shop and a solution has been figured out which will keep the problem from recurring.

Despite the extra spending on vehicle maintenance, our financial health remains strong. You can find all of our [documents for town government](#) in one place including statistics, profit and loss statements, and balance sheets.

Do not hesitate to reach out to Nicole or Mike with your questions about EMS. We would also be happy to provide you with a tour of our facility or come to one of your meetings.

Sincerely,
Michael Chiarella - Director of Operations - director@richmondrescue.org
Nicole Killian - President - president@richmondrescue.org