

Calendar year 2018 wrapped up with three more busy months pushing us to a record number of calls and patient transports. The bulk of the increase came from more calls in Richmond. Whether this is an anomaly or the start of a larger trend is hard to know. We also saw slight increases in the other towns we serve in addition to the interstate. I'll be sending out a more in-depth statistical summary of the year in the next few weeks.

Our renovation project should be wrapping up in the next few weeks. We've already occupied the new bedrooms and the membership is thrilled to have improved soundproofing. You can see photos of the building progress [here](#). The funding for the project has come from three sources: donations, a loan, and savings from our capital fund. We have requested no additional funding from the towns for this project.

We continue to lead the pack in patient care in the district. We're working in a number of areas:

- Sitting on the committee to shape the 2020 protocol update
- Working with the UVM medical center to study the effects of nitrous oxide on ambulance providers
- Participating in a study that is using an app to determine stroke severity
- Our paramedic, Sarah Lamb, presented a number of topics at the Vermont EMS conference

Our all-volunteer backcountry rescue team received a grant from the State of Vermont for the fourth year in a row. The funding allowed us to purchase a computer, canopy tent, generator, headlamps and a variety of smaller items. Between grants and donations the team is nearly self-sustaining. This past quarter the team was dispatched to Underhill, Huntington, and Waitsfield.

Our financial health remains strong. You can find all of our [documents for town government](#) in one place including statistics, profit and loss statements, and balance sheets.

Do not hesitate to reach out to Nicole or Mike with your questions about EMS. We would also be happy to provide you with a tour of our facility or come to one of your meetings.

Sincerely,

Michael Chiarella - Director of Operations - director@richmondrescue.org

Nicole Killian - President - president@richmondrescue.org