

**HOWARD CENTER COMMUNITY OUTREACH QUARTERLY REPORT FY23
Q1 (July 1, 2022 – September 30, 2022)**

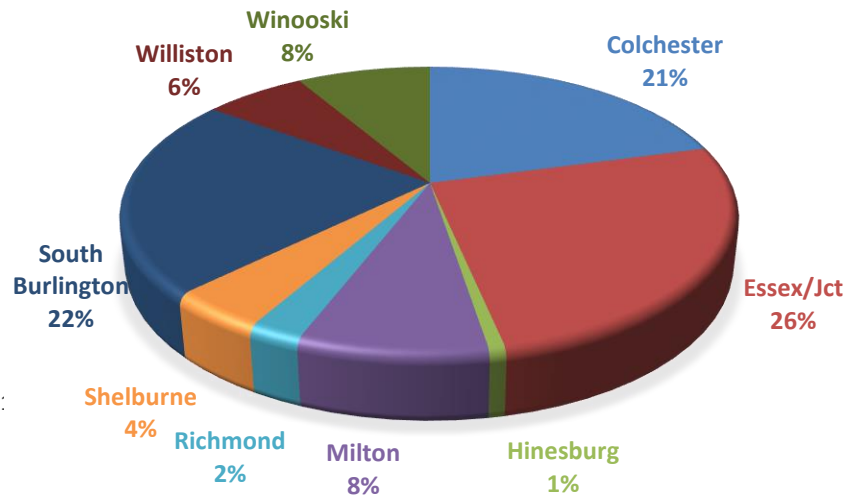
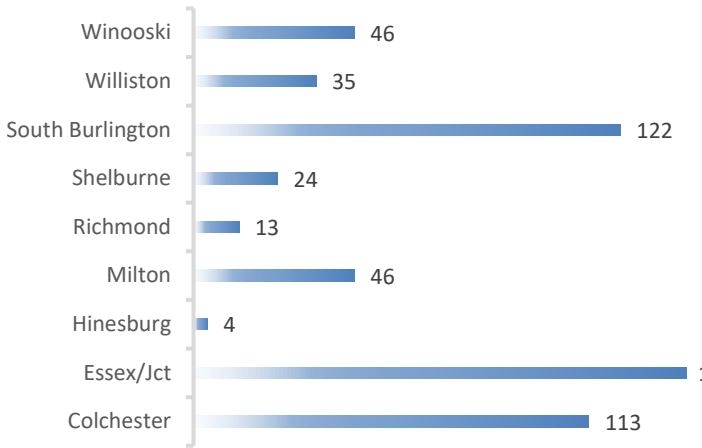
Total Number of Services (each service may include multiple calls)	540
Phone	1567
Face-to-Face Contacts	236
Unique Client Count	260
% Adult (Unique client count)	88%
Adult	228
Youth (< 18 yrs)	28
Age unknown	4
% Services with Active Designated Agency Enrollment	63%
Active Howard Center Services	334
Not Active Howard Center Services	177
Unknown	17
Referrals to: (*Referrals were grouped by category only in prior FY's, moving forward, the count represents the discreet number of referrals made under each category. i.e. a therapy referral and a Turning Point referral would both be reflected under Behavioral Health Care)	435
Behavioral Health Care	160
Social Services (Economic, Housing, Basic Needs, Employment)	170
Medical Health Care	39
FCCC	66
Police-Involved Contacts	193
Assisting Police or Co-Response	66
Diverting Police	91
Police Resource Time Saved (hours)	64
Proactive/Engaging Community Outreach Supports	224
Outcome to the Emergency Department	31
Medically Necessary (only)	5
Psychiatrically Necessary (only)	21
Both Medically & Psychiatrically Necessary	5
Transportation Means to the ED	-
Ambulance	17
Police	8
Outreach Staff Transport	4
Family/Other Transport	2
Level of Distress: Total services where distress rated	540
Maintaining or improvement by pre-post encounter	100%
If distressed, % showing improvement by end of service	207/225 (92%)
Escalating in distress at end of service	0%

Who Initiated the Call?	
Caller	Total
Client/Community Member (self)	104
Police	254
Providers	22
Community Outreach staff	48
Schools	0
Family/Parent/Guardian/Friend	36
FCCC	38

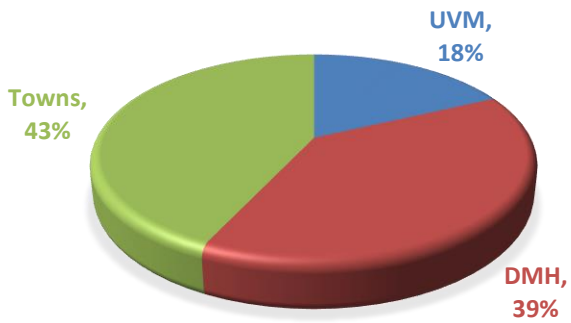
Primary Concern*	
Issues (*Based on <i>primary</i> issue to increase sensitivity)	Total
Emotional/Behavioral/Mental Health Concern	429
Housing instability	22
Financial	17
Family/Relational Conflict	12
Homeless	11
Legal	5
Medical	5
Substance Use/Abuse	5
Suicidal ideation/behaviors	3
Other or Missing Info	31

FY22 Q1: CONTACTS BY TOWN

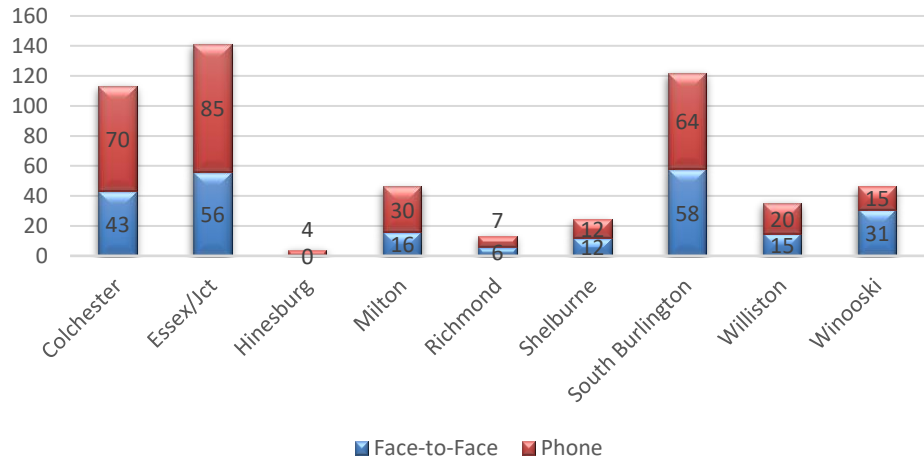
*contacts by town can overlap as services cross town borders



PARTNERSHIP FUNDING DISTRIBUTION



Q1 SERVICE TYPE PER TOWN



FY23 SERVICES BY TOWN

*each service may include multiple calls

