

Hello,
Please pass this along to your Select Boards.
Mike

January 14, 2020

Re: Town Select Board Update FY19-20 Q2

The calendar year wrapped up with Richmond Rescue having received 676 calls which breaks our previous record of 662 calls. Most of our increased call volume came from taking more mutual aid calls when another service is unavailable for a call in their area.

On October 11, 2019 we had a remarkable day. A woman went into cardiac arrest in the parking lot of the Richmond Town Offices. Our ambulance was returning from another call and was only 30 seconds away. With the help of Richmond Police and the Town Clerk she was successfully resuscitated and made a complete recovery.

The following day, a charity bicycle ride was coming through town where one of the participants went into cardiac arrest and crashed on his bike. Bystanders on scene recognized the cardiac arrest and started CPR. Richmond Rescue, Richmond Police, and the Richmond Fire Department arrived on scene within five minutes and successfully resuscitated the patient and he made a full recovery.

In early November both survivors came to a gathering where they were able to thank everyone involved in their resuscitations. Their survival is owed in part to so many facets of the system working together. We continue to dedicate ourselves to training community members in CPR and working with other public safety agencies to streamline our response to serious medical emergencies.

Our budget is on target after the second quarter with few surprises. We've posted our second-quarter financial reports to our [town government documents page](#) as well as our statistics. We'll send a full statistical recap of 2019 in the next few weeks.

Do not hesitate to reach out to Miles or Mike with your questions about EMS. We would also be happy to provide you with a tour of our facility or come to one of your meetings.

Sincerely,
Michael Chiarella - Director of Operations - director@richmondrescue.org
Miles Lamberson - President - president@richmondrescue.org

Link to more documents:

<https://docs.google.com/document/d/1n10J2kE2mNkUTMa6REu-OzobxnO9RXpPOwDQoOzqtQU/edit>