



RICHMOND RESCUE, INC.

216 RAILROAD STREET
P.O. BOX 404
RICHMOND, VT 05477
PHONE: (802) 434-2394
DIRECTOR@RICHMONDRESCUE.ORG

Town of Richmond

Request for Special Appropriations

Request for Fiscal Year: July 1, 2019 – June 30, 2020

Richmond Rescue, Inc.

216 Railroad Street
Richmond, VT 05477
Phone: 802-434-2394
www.richmondrescue.org

General Information

Program Name: Primary ambulance service

Contact Person: Nicole Killian, President & Head of Service
802-434-2394
president@richmondrescue.org

Michael Chiarella, Director of Operations
802-434-2394
director@richmondrescue.org

Population Service last fiscal year: Approximately 8,500 residents and any transiting public in the towns of Richmond, Huntington, Bolton, and Jericho

Total Richmond residents served: Approximately 4100 residents and any transiting public

Percent of people served who are Richmond residents: 48 %

Amount of Request: \$74,984

Total Program Budget: \$443,103

Percent total request for Richmond: 16.9% operating

Agency mission: Richmond Rescue, Inc. provides prehospital ambulance care and treatment to the sick and injured, residents and visitors, in the towns of Richmond, Bolton, Huntington, and Jericho.

Question 9

Funding will be used to maintain an existing program. Funding has been provided by the town for the same program for many years. This request represents a modest increase over our previous appropriation. The increase is accounted for by general inflation in the health care sector which leads to higher prices for medications and equipment.

Program Overview

Question 1

Richmond Rescue provides primary ambulance service for the entire Town of Richmond. We provide 24/7 in-house coverage including growing paramedic coverage. The Town of Richmond averages 250 requests for service each year; as of October we have received 268 requests for service. We also average thirty-three calls for service on the interstate in Richmond each year.

2. Program Summary Section

Question A

Richmond Rescue serves residents in the entire Town of Richmond. We also serve anyone transiting the town highways and Interstate 89. Richmond Rescue serves anyone making a request through 911 without respect to age, gender, income, or residence.

Question B

Through continued funding the Town of Richmond will benefit from continued professional and quick ambulance service. Town residents will be served by the closest paramedic level ambulance service resulting in decreased resident morbidity and mortality. RRI works hard to advertise both our emergency response capabilities and our public health projects which include: subsidized cost green 911 house signs, a car seat fitting station, public CPR and first aid classes, and a commitment to helping solve the opioid crisis through the creation of the Richmond Rescue Opioid Task Force which provides public health education and intervention.

3. Program Funding

Question A

Funding amounts will provide twenty-four hour ambulance coverage from crews based in station. Our response includes paramedic and/or Advanced EMT (AEMT) level care and a chute time (speed from dispatch to ambulance response) of less than two minutes.

Question B

Richmond Rescue derives its revenue from three separate sources. Insurance reimbursements, fundraising, and town contributions derive the total program budget. Lost revenues would not result in immediate reduction in ambulance service but would require immediate and difficult decisions as to the future of the program. Without vital town funding and private fund raising RRI would have difficulty replacing expensive durable equipment and other vital medical supplies.

C. Organizational Capacity

Question 1

Richmond Rescue has provided ambulance service to the towns of Richmond, Huntington, Bolton, and Jericho for more than forty years. Originally organized in 1972 to serve only the Town of Richmond the squad quickly expanded its vital mission and has been a reliable source for pre-hospital emergency care since that time. More recently the squad received the Vermont Department of Health "Ambulance Service of the Year 2014" award for our commitment to high quality medical care and public health outreach. In 2018, a full-time paramedic with Richmond Rescue, was awarded the Paramedic of the Year by the State of Vermont. We are staffed by three full-time staff members and approximately 45 volunteers. Our Director of Operations, Michael Chiarella, recently celebrated his twelfth anniversary with Richmond Rescue. During his tenure Mr. Chiarella has overseen the modernization and growth of the squad from a strictly volunteer squad to a professionally staffed and professionally operated organization.

Question 2

To assess the program, Richmond Rescue will use important response data collected in our Electronic Patient Health Record system. We audit to ensure, the time between ambulance dispatch and when the ambulance is enroute to an incident, is less than two minutes per call. In addition, we model average responses times to all our response areas to ensure all responses are within an average and acceptable time limit. In addition, our medical care is reviewed through a continuous quality improvement program and overseen by Dan Wolfson, MD, FACEP, who also serves as the Vermont State medical director.

Question 3

Please see the attached response data.

Question 4

Please see the attached capital plan.

Question 5

Authorized size of Board of Directors: 7

Number of Board of Directors meetings held 2018: 7

I, the undersigned, confirm the information contained herein is accurate and can be verified as such. I understand and agree that if the requested funds are approved, the disbursement of funds are subject to all conditions established by the Richmond Selectboard.

Signature of Applicant Michael Chiarella Date 11/15/18

Michael Chiarella - Director of Operations

Print Name of Applicant and Title